

## Registration information

*Geistlich account holders* – the full cost of the event can be invoiced to your account. Payment of registrations will be subject to the same terms as a product purchase. Any cancellations/refunds will be subject to the ‘Delegate cancellation/refunds’ and ‘Event cancellation/rescheduling’ policies below. No refunds or credits will be granted if a registrant fails to attend. If registering via a third-party platform, payment is payable at time of registering.

## Payments

Advertised event prices are inclusive of GST. If paid by credit card, merchant fees may apply.

## Delegate cancellation/refunds

A \$50 processing fee applies to all registration cancellations. A refund (*minus the processing fee*) will be given for cancellations made at least 4 weeks prior to the event in question. A 50% refund (*minus the processing fee*) will be given for cancellations of up to 2 weeks prior to the event. No refund will be given for cancellations made with less than two weeks’ notice.

## Failure to attend

A delegate who fails to attend will be liable for 100% of the event fee.

## Event cancellation/rescheduling

Geistlich Pharma Australia & New Zealand (GPANZ) takes all care to produce high quality events that deliver as promised. All advertised details are correct at the time of publication. However, when circumstances beyond our control prevail, GPANZ reserves the right to cancel, postpone, relocate or reschedule any event. If GPANZ exercises this option, GPANZ will employ reasonable endeavours to notify delegates as early as possible to minimise inconvenience. GPANZ will not accept any responsibility for travel and accommodation costs incurred by delegates. Where a refund is due to a delegate, the appropriate refund will be issued within 30 days of notification. In the case of event postponement or rescheduling, the delegate may choose to transfer the fee from the cancelled event to a future event of equal value. In this case these terms and conditions apply.

## Disclaimer

The information and opinions presented at the Geistlich event or on the Geistlich website and social media are those of the presenters. Presentation at these events of clinical methods, materials, techniques, or approaches to business issues that arise in dental practice, do not constitute endorsement by GPANZ. By registering for a GPANZ event, the delegate takes sole responsibility for the use of any information provided. GPANZ reserve the right to alter the event details as circumstances require.

## Privacy

The collection of your details is primarily for the purpose of registering you for the selected event/s. The information provided will be held on the GPANZ database and may be used for future marketing of GPANZ events and may also be provided to the partners/s of the selected event/s. If you do not wish to have your details to be made available to these external parties, we ask that you notify us in writing by emailing [education@geistlich.com.au](mailto:education@geistlich.com.au). See [www.geistlich.com.au](http://www.geistlich.com.au) to view our full Privacy Policy.

## Photography

GPANZ may take photographs/videos of the events and these could be used in media or publications of Geistlich products. Attendance at an education event is taken as consent. A person attending an GPANZ event who does not wish to have their image recorded for distribution should contact GPANZ in writing to [education@geistlich.com.au](mailto:education@geistlich.com.au)

## What to bring

Generally, most clinical instruments and materials are supplied for hands-on events. Please bring your own protective eyewear and magnification loupes to hands-on events. GPANZ works with many partners and some materials and products used in events may be provided by other dental suppliers. Representatives from these businesses may be in attendance at these events.

## Dietary requests

GPANZ will endeavour to accommodate special dietary requests; please submit your requirements at the time of registering. In some cases, special dietary requests may incur an extra charge.

## Event Presentation

The information presented at our events is the intellectual property of the presenters. Copies of the presentation cannot be made or recorded (either by the taking of photographs or audio), without the express permission of the presenter. Failure to gain approval, may result in you being asked to leave the event. Any monies paid will be forfeited including eligibility to receive a CPD certificate.

## Scientific CPD Hours/Certificates

Attendance certificates will be issued after the event (via email) advising of the number of scientific hours attributable to the event. Replacement copies can be provided after the event by emailing [education@geistlich.com.au](mailto:education@geistlich.com.au). Participants who cannot attend for the entire event will have their certificate adjusted accordingly.