starMed Survey Promotion Terms and Conditions

Terms and Conditions

1. Promoter

The promoter is Geistlich Pharma Australia Pty Ltd (ABN 96 169 814 779), The Zenith, Tower A, Level 21, 821 Pacific Highway, Chatswood NSW 2067, Australia (Promoter).

2. Promotion Period

The promotion opens at 12:00 am AEDT on 13 October 2026 and closes at 11:59 pm AEDT on 3 December 2026 (Promotion Period). Entries received outside the Promotion Period are invalid.

3. Eligibility

Entry is open to Australian residents aged 18 years or over who, at the time of entry, currently practise or work in one of the following eligible professional categories: general dental practitioner; periodontist; oral surgeon; oral and maxillofacial surgeon; prosthodontist; dental laboratory professional; dental hygienist; or oral health therapist; or who are currently enrolled as a dental student.

Employees, officers and contractors of the Promoter, starMed and any agency directly associated with the promotion, and their immediate family members, are not eligible to enter.

4. How to Enter

During the Promotion Period, an eligible entrant must complete and submit the starMed survey using the link provided, including the requested contact and professional-role information.

Entry is free and no purchase is required. Each person may submit one entry in this promotion. If multiple entries are received from the same person, only the first valid entry will be accepted.

All survey questions must be completed as required. Survey responses do not affect the entrant's chance of winning. Each valid entry has an equal chance of being selected.

Entries that are incomplete, automated, submitted using false information or otherwise fail to comply with these T&Cs may be declared invalid.

5. Prizes

Two winners will be selected. Each winner will receive one complete prize package comprising all three components below. A winner may choose whether to redeem either or both discount components, but an unused component has no cash value and will lapse at the end of its redemption period.

- 17.5% off one pair of starMed loupes purchased between the date the winner is notified and 31 December 2027, up to a maximum discount value of $990 including GST.

- 17.5% off one eligible Geistlich course or workshop held in Australia or New Zealand during 2027, up to a maximum discount value of $365 including GST.
- One Swarovski blue crystal cow, valued at $142 including GST.

6. Prize values and general prize conditions

Each prize package is valued at up to $1,497 including GST.

The total prize pool is valued at up to $2,994 including GST.

All prize values are stated in Australian dollars and include GST unless expressly stated otherwise. Values are based on the recommended or standard retail value at the time these T&Cs are prepared and may vary.

Prizes and prize components are not transferable or exchangeable and cannot be redeemed for cash. Discounts cannot be combined with any other discount, promotion, contractual price or special offer unless the Promoter agrees in writing.

The winner is responsible for any amount above the stated discount, as well as any tax, freight, travel, accommodation, meals, incidental costs or other expenses not expressly included in the prize.

Course or workshop discounts apply to the ticket or registration price only, are subject to availability and any course-specific admission requirements, and do not include travel, accommodation or incidental costs. If the Promoter cancels an eligible course, any amount paid will be dealt with under the applicable event terms and the winner may apply the prize discount to another eligible 2027 course, subject to availability. If no suitable alternative is available, the Promoter may provide a substitute benefit of equal value, subject to applicable law.

The starMed loupes discount may be redeemed from the date the winner is notified until 11:59 pm AEDT on 31 December 2027. The Geistlich course or workshop discount applies only to an eligible course or workshop held during 2027 and expires at 11:59 pm AEDT on 31 December 2027 if unused.

7. Draw

The draw will take place at 12:00 pm AEDT on 4 December 2026.

The draw will be conducted electronically using a random selection method from all valid entries. The first two valid entries drawn will be the winners. A person cannot win more than one prize in this promotion but may win a prize in the other survey promotion if separately eligible.

If a selected entrant is found to be ineligible or their entry is invalid, the Promoter will select another winner using the same random method.

8. Winner notification and publication

The Promoter will contact each winner by email and/or mobile within two business days of the draw using the details supplied with the entry. Winners must provide any information reasonably required to verify their identity, eligibility and delivery details.

The winners' first initial, surname and State or Territory will be published at https://www.geistlich.com/en-au/ by 7 December 2026 and will remain available for at least 30 days.

9. Unclaimed prizes

The Promoter will make reasonable efforts to contact each winner. A prize must be acknowledged by 5:00 pm AEDT on 18 December 2026.

An unclaimed prize draw will be conducted at 12:00 pm AEDT on 19 December 2026 using the same random method as the original draw. Any replacement winner will be notified within two business days and published in the same manner described above.

10. Privacy and consent

The Promoter collects personal information to administer the survey and promotion, verify eligibility, conduct the draw, contact winners, fulfil prizes and analyse survey responses. If an entrant does not provide the requested information, the Promoter may be unable to accept the entry or award the prize.

Entrant details will not be shared with starMed. The Promoter may disclose personal information to contracted service providers that assist with administering the survey or promotion, and to regulators or other persons where required or permitted by law.

Consent to receive future product, offer or educational communications is optional, must be collected separately and is not a condition of entry. Entrants who provide separate consent may withdraw it at any time.

Personal information will be handled in accordance with the Promoter's Privacy Policy at https://www.geistlich.com/en-au/privacy-policy/privacy-policy-australia.

11. General conditions

The Promoter may verify the validity of entries and entrants and may disqualify any entrant who tampers with the entry process, submits an entry that is not in accordance with these T&Cs, or engages in conduct that is unlawful, fraudulent or disruptive.

If the promotion cannot operate as planned because of fraud, technical failure, platform failure, tampering, intervention or another cause beyond the Promoter's reasonable control, the Promoter may suspend, modify, cancel or recommence the promotion, subject to applicable law and any required regulatory approval.

The Promoter's decision is final, subject to applicable law. Failure by the Promoter to enforce a provision of these T&Cs does not waive that provision.

The Promoter will keep records of entries, the draw and prize fulfilment for the period required by applicable law.

12. Liability

Nothing in these T&Cs excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law or other applicable law.

To the extent permitted by law, the Promoter is not responsible for late, lost, misdirected, corrupted or incomplete entries, or for loss arising from events outside the Promoter's reasonable control.

13. Contact and governing law

Questions about the promotion may be directed to info@geistlich.com.au or 1800 776 326.

These T&Cs are governed by the laws of New South Wales, Australia, without excluding any mandatory law applying in the entrant's State or Territory.